

Raymond iWAREHOUSE Real Time Location System
Product Specific Terms
(Last Updated July 20, 2021)

These Product Specific Terms are subject to and made part of the Master Agreement – Intelligent Warehouse Solutions or other written agreement between S&SC and Customer for the purchase, lease, rental or subscription to one or more RAYMOND® technology solutions (the “**Agreement**”) and sets forth additional terms for the iWAREHOUSE® Real Time Location System (“**iW.RTLS**”). Any capitalized terms not defined in these Product Specific Terms have the same definition as set out in the Agreement.

1. Ordering Process. Each iW.RTLS deployment consists of two Orders:

(a) **Site Survey Order.** Prior to ordering iW.RTLS, Customer and S&SC shall enter into an Order for S&SC and its representatives to perform one or more iW.RTLS site survey Support Services at the proposed deployment locations (“**Survey Locations**”). Customer shall provide to S&SC and its representatives: (1) access to the Survey Locations; (2) an up-to-date and accurate CAD drawing with the dimensions and locations of network closets, HVAC systems and racking at the Survey Locations (the “**Customer-Provided CAD**”); and (3) all other assistance and cooperation reasonably requested by S&SC or its representatives. Customer hereby grants S&SC a worldwide, non-exclusive, paid-up license for S&SC and its representatives to use, store, copy, transfer and modify the Customer-Provided CAD as is reasonably necessary for S&SC and its representatives to complete the site survey Support Services and, if offered and ordered under section 1(b) of this schedule, provide iW.RTLS to Customer at the Survey Locations. Customer hereby consents to S&SC and its representatives taking any photos (the “**Location Photos**”) S&SC or any representative deems necessary to complete the site survey and, if applicable, prepare a post-site survey proposal and perform iW.RTLS installation and implementation at that Survey Location. S&SC acknowledges that the Location Photos and Customer-Provided CAD constitute Customer Confidential Information.

(b) **iW.RTLS Order.** Upon completion of the site survey Support Services at a Survey Location, S&SC shall provide Customer with an iW.RTLS proposal or inform Customer as to the inadvisability of iW.RTLS at the Survey Location.